Mechanical Engineering Program Assessment in the Schaefer School of Engineering at Stevens Institute of Technology

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Abstract

The Charles V. Schaefer, Jr. School of Engineering at Stevens Institute of Technology has recently completed successfully its first ABET visit based on EC2000 criteria. The assessment system developed for the Mechanical Engineering Program within the School are presented with emphasis on the outcomes assessment strategy developed and samples of the assessment instruments/tools that were designed. These include course-level assessment of student performance, program-level assessment tools and assessment at the School of Engineering level. In particular, an innovative technique for direct assessment at the course level is developed to demonstrate achievement of course outcomes and it is based on the instructor assessment of student performance. This method relies on the instructor's predetermined set of announced standards of performance needed to achieve the course outcomes. Furthermore, a unique method for evaluating achievement of program outcomes has been developed. It provides a systematic mechanism that combines all the results from the various program-level assessment tools to determine an overall rating for the program for each outcome and guidelines for taking corrective action for continuous improvement.

1. Introduction

In recent years, the Accreditation Board for Engineering and Technology (ABET) introduced a revised set of *Engineering Criteria (EC 2000)* that are required for accreditation¹. These criteria are based on assessment of program educational objectives (PEOs) and program outcomes (POs) for continuous improvement (CI). An important part of these requirements is 'to close the loop', i.e. programs are required to use the results of the assessment process to identify and implement changes for program improvement. As a result, most schools have now gone through this new accreditation process and numerous assessment systems, processes and tools have been developed as illustrated by recently reported studies²⁻⁸, among others. The American Society for Engineering Education (ASEE) provides links to the assessment-related activities of several programs⁹.

To encourage creativity and uniqueness within the engineering education community, ABET *EC* 2000 criteria provide significant flexibility towards developing an outcomes-based assessment system^{10,11}. For example, programs are required to define their own PEOs and demonstrate their achievement through outcomes-based assessment. To contribute to the creativity and uniqueness as demanded by ABET, in the present paper, the assessment system developed at the Charles V.

Schaefer, Jr. School of Engineering at Stevens Institute of Technology is presented. It includes an innovative technique for direct assessment at the course level. Furthermore, a unique method for evaluating achievement of program outcomes has been developed. It provides a systematic mechanism that combines all the results from the various program-level assessment tools to determine an overall rating for the program for each outcome and guidelines for taking corrective action for continuous improvement.

2. The Schaefer School of Engineering Assessment System

The assessment system the Charles V. Schaefer, Jr. School of Engineering was developed based on the processes illustrated in Figure 1. This assessment system generates specific assessment data which are collected and evaluated at the course level by individual faculty, at the program level by the Program Assessment Committee, and finally at the School of Engineering level by the SoE Education and Assessment committee as illustrated in Figure 1. Changes resulting from assessment of outcomes are decided by the Program Assessment Committee, for courses within the program and in concert with the SoE Education and Assessment Committee for engineeringcore courses.

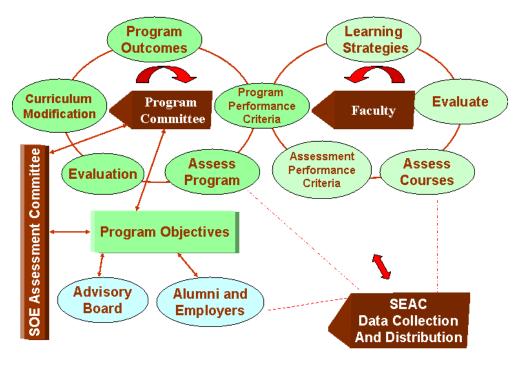


Figure 1: Schaefer School of Engineering Assessment System

The Stevens curriculum is based on a broad core that ensures breadth in the sciences, engineering and the humanities while at the same time allowing for meaningful specialization (depth) in each program^{12,13}. On this basis, a three-level hierarchy was developed which spans from the SoE level to the program level to the course level as illustrated in Figure 1.

3. Mechanical Engineering Program Objectives

The educational objectives of the Mechanical Engineering Program are related to the expected accomplishments of graduates few years after graduation. The objectives were developed by the Department faculty, in coordination with and feedback from the School of Engineering Education and Assessment Committee, the External Advisory Board, and the alumni. These objectives address the ABET EC2000 Criterion 2 while directly supporting the mission and objectives of the School of Engineering and the overall mission of the Institute.

The following educational objectives have been established for the Mechanical Engineering Program:

- 1. Graduates identify and solve problems in mechanical engineering and related fields using their broad-based knowledge of fundamental engineering principles and state-of-the-art tools and techniques (technical breadth).
- 2. Graduates develop mechanical and thermal devices and systems to meet the needs of society (technical depth).
- 3. Graduates excel in working within and leading multi-disciplinary teams (professional advancement).
- 4. Graduates conduct themselves in a socially responsible manner and adapt to technological change (world-view and personal development).

The processes for assessment of program objectives are summarized in Figure 2.

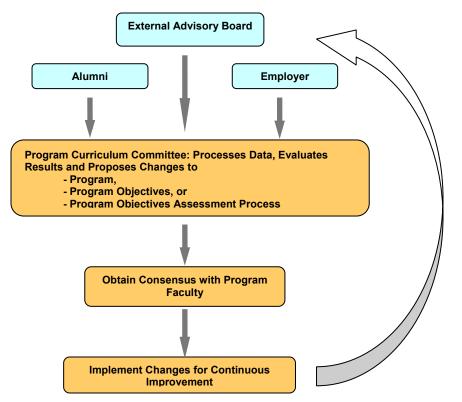


Figure 2: Processes for assessment of Program Objectives (Loop completed every three years)

4. Mechanical Engineering Program Outcomes

The Mechanical Engineering Program Outcomes are listed in Table 1 which also includes the relationship between the Program Outcomes and ABET Criterion 3 (a-k). Table 2 illustrates the relationship between Program Objectives and Program Outcomes. The Program Outcomes have been determined based on the following criteria:

- Achievement of the mission and educational objectives of the Mechanical Engineering Program,
- Consistency with the mission, objectives and curriculum outcomes of the School of Engineering, and
- Fulfillment of all of the ABET Criterion 3 (*a-k*) and related ABET program criteria.

The Program Outcomes were established by the Program Assessment Committee in consultation with various constituencies and based on feedback from them. Members of constituencies including alumni, External Advisory Board (EAB), current seniors, and employers were involved in the definition and periodic revision of the Program Outcomes. In a feedback cycle, the Program Outcomes have been communicated to various constituencies for their review over time and have evolved into their current form. A set of Program Performance Criteria (PPCs) have been defined for each outcome in a manner that was measurable in order to be able to determine accomplishment of the outcome.

Table 1:	Program Outcomes	and their relationship to A	ABET Criterion 3 (a-k)
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	Program Outcomes	ADET					
	luation, graduates receiving the Bachelor of Engineering degree ineering are expected to have:	ABET Criterion					
I. Broad-Based Teo	chnical Expertise						
Outcome 1 A&B	(<i>Scientific foundations</i>) the ability to use applied scientific knowledge to solve problems in mechanical engineering and related fields.	а					
Outcome 1C	Outcome 1C(Engineering foundations) the ability to use fundamental engineering knowledge to solve problems in mechanical engineering and related fields.						
Outcome 2	Outcome 2 (<i>Experimentation</i>) the ability to design and conduct experiments, and analyze experimental data for mechanical engineering and related applications.						
Outcome 3 (<i>Tools</i>) the ability to use the relevant tools necessary for practice in mechanical engineering and related fields.							
Outcome 4(<i>Technical design</i>) the technical ability to design a mechanical and thermal engineering device or system.							
Outcome 5	Outcome 5(Design assessment) the ability to develop and assess alternative mechanical and thermal system designs based on technical and non-technical criteria.						
II. Professional Advancement and Communications							
Outcome 6	(<i>Professionalism</i>) the ability to recognize and achieve high levels of professionalism in their work.	f					
Outcome 7	(Leadership) the ability to assume leadership roles.	d					
Outcome 8	(Teamwork) the ability to function on teams.	d					
Outcome 9	(<i>Communication</i>) the ability to communicate effectively and persuasively.	g					
III. World View and	Personal Development						
Outcome 10	(<i>Ethics and morals</i>) a critical understanding of ethical and moral systems in a social context.	f					
Outcome 11	(<i>Contemporary Issues</i>) a knowledge of contemporary issues in Mechanical Engineering and related fields.	j					
Outcome 12	(<i>Lifelong learning</i>) a recognition of the need for and an ability to engage in lifelong learning and development.	i					
Outcome 13	(<i>Entrepreneurship</i>) a fundamental knowledge and an appreciation of the technology and business processes necessary to nurture new technologies from concept to commercialization.						

	Table 2:	Program Objectives and their re	elationship to Program Outcomes
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Mechanical Engineering	ME PROGRAM OUTCOME												
Program Objective			3	4	5	6	7	8	9	10	11	12	13
 Graduates identify and solve problems in mechanical engineering and related fields using their broad-based knowledge of the fundamental engineering concepts and state-of-the-art tools and techniques 	~		~										
2. Graduates develop mechanical and thermal devices and systems to meet the needs of society		~		~	~								
3. Graduates excel in working within multi- disciplinary teams						~	~	~	~				
4. Graduates conduct themselves in a socially responsible manner and adapt to technological change										~	~	~	~

As illustrated in Figure 3, the Program Assessment Committee oversees the definition and assessment of Program Outcomes. This Committee is also responsible for collecting and analyzing the data according to an established timeline as discussed below. The Committee report is presented annually at a Department faculty meeting where recommendations are made for program improvement. The Program Committee tracks the changes made and the effectiveness in achieving the revised Program Outcomes.

The Program Outcomes are revised whenever there are changes identified in the Program vision and/or in the needs of constituencies. Moreover, the assessment process described in the following sections provides the opportunity for annual feedback concerning the Program Outcomes. This ensures that Program Outcomes are constantly consistent with the needs of constituencies.

The methods used to assess the program outcomes are based on a common primary set of assessment tools, which are summarized in Table 3. The timeline for data collection and the faculty members or committees responsible for collecting and evaluating assessment data are also presented. The timeline has been developed such that data are collected as efficiently as possible. As part of the continuous improvement process, the timeline and the assessment methods used are reviewed periodically to determine their effectiveness based on the results that each data collection method yields. The faculty has established a set of appropriate metric goals which are used in each assessment tool to measure the level of achievement of Program Outcomes against.

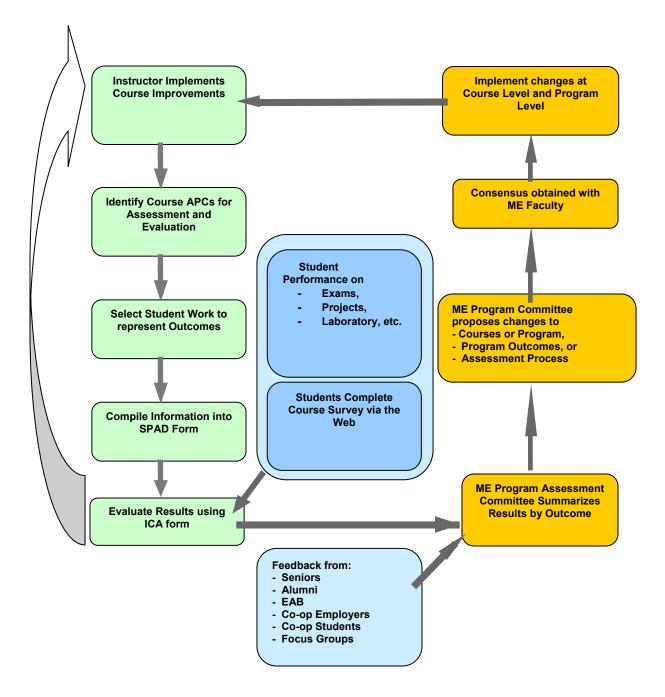


Figure 3: Outcomes Assessment Process (loops performed each year as appropriate)

Assessment Tool	Data Collection Deadline	Responsibility for Data Collection and Evaluation
A. Instructor assessment of student performance	Upon completion of the final grading for the course	Individual instructors in coordination with Program Assessment Committee
B. Student survey	Upon completion of the course	Individual instructors in coordination with Program Assessment Committee
C. Senior exit survey	One month before graduation	Senior Design Course Instructor in coordination with Program Assessment Committee
D. Alumni survey	Once a year to Alumni who graduated from Stevens after one, three, and five years.	Program Assessment Committee
E. External Advisory Board Feedback	Upon completion of the annual meeting	Department Director in coordination with Program Assessment Committee
F. Employer evaluations	Annually to the ten employers who hire the largest number of graduates.	Program Assessment Committee (confidential Information)
G. Co-op employer evaluations	At the end of each semester (Fall and Spring)	Program Assessment Committee
H. Co-op student survey	At the end of each semester (Fall and Spring)	Program Assessment Committee (confidential information)
I. Focus Groups	As needed, based on preliminary assessment or assessment from the previous cycle.	Department Director in coordination with Program Assessment Committee

Table 3: Program Outcomes assessment tools and responsibilities

Course-Level Assessment of Outcomes

As part of continuous assessment and evaluation of the Program Outcomes, the contents of courses in the curriculum are related to the Program Outcomes as described below. A detailed set of Course Outcomes has been developed for each course. These Course Outcomes are then used to determine the effectiveness of the curriculum in achieving the Program Outcomes. A fundamental and direct assessment tool used to demonstrate achievement of Course Outcomes is based on the *instructor assessment of student performance*. This relies on the instructor's predetermined set of announced standards of performance needed to achieve the course outcomes. It is conducted by each instructor by taking the following steps:

- Development of a list of Course Outcomes (Assessment Performance Criteria, APC) for the course.
- Mapping of the Course Outcomes with the Program Performance Criteria related to Program Outcomes.

• Identification of *Assessment Instruments*. An Assessment Instrument is a piece of student work that can be uniquely identified with an APC. Examples include one or more of the following: (1) an individual quiz or exam question, (2) an individual laboratory assignment, (3) a project assignment, or (4) an individual homework problem

A separate rating of the Assessment Instrument used may or may not be part of the student's grade. For example, a design report may have an overall grade assigned to it, but for the purpose of assessing the student's ability to express technical material in writing, a separate rating will be assigned for writing quality on that piece of work by the instructor.

All ratings are converted to a zero-to-four scale according to the instructor's judgment. They are then analyzed to indicate the distribution of student performance for each course outcome. This information is collected on a *Student Performance Assessment Data (SPAD) Form*, which displays Assessment Instrument, the number of students in the program being assessed, and measures of a high, low and median rating for the performance of those students on that Assessment Instrument. A sample of a *Student Performance Assessment Data (SPAD) Form* is illustrated in Table 4.

For each course in the curriculum, a Web-based course survey is conducted. The survey is sent to each student before the end of the semester. The survey includes two sections, one section on the instructor evaluation and the other on Course Outcomes. The collected data provides feedback on the overall effectiveness of the course and program from the students' point of view. As part of the assessment process, useful feedback needed to assess the instructor's performance in the course is also obtained from this survey. The instructor uses this tool to improve the method of teaching and interacting with the students. In each section of the survey, an opportunity for providing comments is also included. The survey inquires of the students about their perception of their quality of learning with respect to the Course Outcomes. Specifically, they are asked to indicate for each course outcome whether they had a "great learning experience," "significant new learning," "some new learning," or "little new learning." At the end of the final exam period of the semester, instructors are provided with the results of the Course Survey. Instructors then perform a qualitative analysis of the results of the Student Performance Assessment, along with the results of Course Surveys and any other pertinent information to determine which Course Outcomes need to be improved and to plan steps towards that improvement. This information is collected on the Instructor Course Assessment Form, which reports the results of the Course Outcomes Assessment. In this form, the instructor is asked to address the following questions:

- 1. List course changes made this term. Indicate which changes were made as a result of the assessment process. Comment on the success of the changes made this semester.
- 2. List Course Outcomes that were not achieved to your satisfaction and your reasoning for feeling these outcomes were not achieved. Base your response on the Course Survey, The Assessment Data Form, and your personal judgment, and indicate which of these you used for each comment.
- 3. List improvements you plan to make to this course.
- 4. List and comment on changes you would like to see in Course Outcomes.

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Table 4: Sample of a Student Performance Assessment Data Form

Instructor: Pochiraju Course: ME345 – Modeling and Simulation Section: A Session: Spring 2002

Low Grade	Average – Std. Dev.	25 th percentile	Minimum	
Middle Grade	Average	Median	Median	
High Grade	Average + Std. Dev.	75 th percentile	Maximum	

CPC	APC	ABET	Description of	Summary Statistics of Student Grade						
CPC	APC	Crit. 3	Student Work	Ν	Low	Average	High			
1C2	Model a variety of boundary and initial value problems using FEM software.	е	Case Study 3	29	2.6	3.20	3.6			
3B2	Perform manufacturability and performance evaluations based on numerical solutions	k	Lab Exercise 1, 2,4,6	34	0.7	3.47	4.0			
3B3	Apply system simulations to evaluate, redesign and optimize mechanical systems.	k	Course Grade: This course is about the system modeling and simulation.	34	1.1	3.39	4.0			
4A1, 4A4	Utilize a CAD software system to create and manipulate parts and assemblies.	С	Final Project	34	2.13	3.69	4.0			
5C1	Conversant with several modeling and simulation techniques applicable for design evaluation	h	Case Study 1: Beam Evaluation	33	2.0	3.38	4.0			
5C2, 5C3	Delineate system costs into component, materials, process, and tools	h	Case Study 2 Plastic Part Integrated Part-Process Analysis	33	1.6	2.91	4.0			

Course Outcomes vis-à-vis Program Outcomes

A sample mapping of the Course Outcomes to related Program Outcomes is illustrated in Table 5 which shows a partial listing of engineering core and mechanical-engineering program courses. The level of focus or effort on an individual outcome in a particular course is represented by H (high), M (medium) or L (low). To provide an overview and for quantitative characterization of the attention to various outcomes, each course ranking can be converted into a numerical ranking, taking the following weights: H=3, M=2 and L=1. On this basis, a numeric equivalent is computed for each course's ranking with respect to individual outcomes. For each outcome, a weighted sum of contributions from the individual courses is calculated; weighting is by course credits. Then for each outcome a percentage contribution to the total of all outcomes can be calculated.

Figure 4 shows the percentage contributions of each of the individual outcomes to the total over all program outcomes both for ABET Criterion 3 (a-k) and for ME Program Outcomes (1) – (13). This illustrates the broad, balanced nature of the ME curriculum and its emphasis on knowledge, tools, practice, and design for mechanical and thermal systems.

Program Outcomes Evaluation

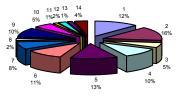
The Program Assessment Committee with the approval of the program faculty has established acceptable levels of achievement of the various outcomes, in order to be in a position to determine where improvement efforts should be focused.

The results of the assessment methods are compiled into a performance measure or index and as mentioned earlier, suitable benchmarks for acceptable achievement of each outcome have been established. All quantitative results are normalized to a 1-5 scale, with 5 representing excellent performance. A scale of measure of the level of achievement of each outcome is then used as illustrated in Figure 5, which allows a comprehensive look at the assessment data to determine whether corrective actions are necessary.

Table 5:

Sample Mapping of Course Outcomes to Program Outcomes

Program Outcome (ABET Criterion)	1A&B (a) Scientif. Found.	1C (e) Eng. Found.	2 (b) Experi- mental	3 (k) Eng. Tools	4 (c) Design	5 (h) Design Assess- ment	6 (f) Profess- ionalism	7 (d) Leader- ship	8 (d) Teamwork	9 (g) Communic- ation Skills	10 (f) Ethics	11 (j) Contem- porary issues	12 (i) Life-long Learning	13 Entrepren- eurship
E121 – Engineering Design I	L			L		L	М	L	М	L	L			
E122 – Engineering Design II	L	L	L	L			М	L	М	L	L	L	L	L
E126 – Mechanics of Solids	L	М		L	L	L	М	L	М	L				
E231 – Engineering Design III	L		L	L	L	L	М		М			L	L	
E232 – Engineering Design IV			L	L	L		М		М	L		L	L	
ME342 - Fluid Mechanics	М	М	М	L				L	М	М	L			
ME358 - Machine Dynamics & Mechanisms	М	М	М	L	L	L			М					
E321 - Engineering Design V			L		L	L	М		М	L				
ME322 - Engineering Design VI				М	М	Н	М		М	Н				L
ME354 - Heat Transfer	М	М		L	L	L	L							
ME361 - Design of Machine Components		Н	L		Н	М								
ME423/424 - Mech. Engineering Design VII & VIII				М	Н	Н	М	М	Н	М	М	М		



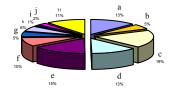


Figure 4: Percentages of coursework classified by: (a) ABET a to k and, (b) ME Program Outcomes

Since the quantitative data obtained from various assessment tools are compiled by outcome, the performance of the Mechanical Engineering program is then evaluated by outcome. The Program Assessment Committee set up an interpretation scheme for the data in which an average rating of 3.5 is considered to be satisfactory to mandate only routine changes. However, an outcome rated below 3.5 will trigger a watch list in which actions for improvements are planned and implemented. Such actions are prioritized to a very high importance for those outcomes rated below 3.0.

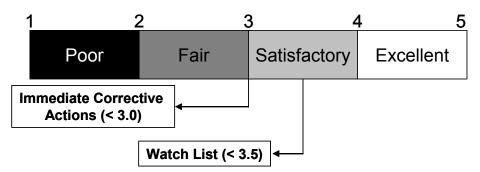


Figure 5: Interpretative scale and positioning of action alarms based on assessment results

It is recognized that it is not possible, using the scheme described above, to demonstrate that every graduate satisfies the condition for satisfactory achievement (rating > 3.5) of every outcome as required by ABET Criterion 3 (*a-k*). However, one should bear in mind that assessment methods that are able to show that every graduate meets every ABET Criterion 3 are beyond the current requirements of ABET, and as is revealed through the recent literature, such methods are yet to be developed. The present scheme, as illustrated in Figure 5, is unique as it provides a systematic mechanism that combines all the results from the various assessment tools to determine an overall rating for the program for each outcome and guidelines for taking corrective action for continuous improvement.

As an example of the results obtained for each outcome, a summary of results for Outcome #3 (Tools) is illustrated in Table 6.

Program Outcome 3 (Tools):										
Ability to use the relevant tools necessary for practice in mechanical engineering and related fields						2 3 4 5 Poor Fair Satisfactory Excellent ↑ 3.83				
Assessment Tool →	Instructor	Student	Senior	Alumni	EAB	Co-op Employer	Co-op Student	Average		
Year										
\downarrow										
2003	4.34	3.44	2.84	3.71	3.58	4.33	4.55	3.83		
2002	4.19	3.48	2.41	-	-	4.33	4.28	3.74		

Table 6. Summary of Results for Outcome 3 (Tools)

Table 7 summarizes the two dimensions of the data collected during the assessment process. The data are organized by outcome. Referred to as the "span" of a particular outcome is the percentage of curriculum content pertaining to that outcome relative to the curriculum content for all such outcomes. The level of achievement (on the 1-5 scale used in the various surveys) shows the average level according to the five separate assessment methods used. As sown in Table 7, these data show well-distributed contributions to overall program outcomes and high levels of achievement. The curriculum effectively encompasses the diverse outcomes sought from the program and the relative emphasis on the scientific foundations, breadth of knowledge, design and teamwork skills that differentiate the Stevens graduate.

 Table 7: A comprehensive look at achievement of Outcomes

Outcome	1A,B	1C	2	3	4	5	6	7	8	9	10	11	12	13
Span	10.7	12.8	4.5	9.1	11.2	9.3	9.2	2.6	10.3	6.7	5.0	2.6	2.8	3.1
Level of Achievement	4.0	4.0	3.7	3.8	3.8	3.4	4.0	4.0	4.1	3.8	3.7	3.9	3.2	3.2

Closing the loop for continuous program improvement

While numerous types of assessment instruments and processes have been developed and discussed in detail in the literature²⁻⁷, much less attention has been paid to the existing challenge in correlating/combining feedback from the various tools and drawing conclusions leading to corrective action for program improvement⁸.

The Effectiveness of the assessment tools and processes described above and the reliability and validity of assessment data obtained are continuously monitored through the phased implementation of the system. Each assessment tool used is based on data with which the results of other instruments can be compared for confirmation, or to indicate more information is needed. To close the loop, several changes, both at the program level and at the course level, were identified based on the assessment results obtained. As an example, some of the most significant of these changes are summarized in Table 8. It includes an example of a program change related to experimentation which shows the importance of developing the span of each

outcome in the curriculum as illustrated in Figure 4 and Table 7. Additional examples of program changes based on assessment results from a combination of various tools are shown.

Semester/Year	Issue	Reason Initiated	Solution
Fall 2001	Fluid mechanics laboratory	EAB, Senior Exit Survey, Low Outcome #2 span	Expanded space, seven experiments designed, new equipment installed.
Fall 2001	Thermodynamics laboratory	Improve experimentation thread; increase span for Outcome #2	New equipment and laboratory experience for students.
Fall 2002	Mechanical Systems Laboratory	Well received lecture/lab format by students both in course surveys and performance	Added laboratory components to ME 358, ME 361 and ME 598.
Spring 2002	Remote Experimentation	Senior Exit Survey: concerns about laboratory access and limited experimental setups	NSF funded remote laboratory for dynamics systems was implemented and integrated with the curriculum
Fall 2002	Robotics Laboratory	Co-op employer and senior design sponsor concerns regarding experience with real systems	Revised robotics lab. with new equipment and modern control modules.
Fall 2002	Capstone senior design experience	Senior design course survey and senior exit survey comments	Several improvements in course structure and its integration with other program elements like Design VI and ME 345
Spring 2002	Student Lounge	Senior exit surveys, Enhance student-faculty interaction and increase team spirit	A smaller conference room is expanded into a bright student lounge space with new furniture
Fall 2001-2002	Communication Skills	EAB comments on professional presentations by students	Increased opportunities for presentations and use of multimedia Web-based dissemination methods.

 Table 8: An example of Program changes based on outcomes assessment

An important component of the overall assessment process is monitoring of the program changes that are implemented to determine how well they respond to the reasons for which they were initiated and whether they are achieving the desired purpose.

Multi-year documentation of the various processes, assessment results, as well as the resulting changes made for improvement are vital to provide evidence that the assessment results are applied effectively to the further development and improvement of the program.

It is anticipated that through continuous monitoring of the entire assessment system as discussed above, new issues will arise, plans will change, and instruments will be modified and improved leading to more effective program assessment.

4. Conclusions

The assessment system developed for the Mechanical Engineering Program within the Charles V. Schaefer, Jr. School of Engineering at Stevens Institute of Technology is presented with emphasis on the outcomes assessment strategy developed and samples of the assessment instruments/tools that were designed. Each of the assessment tools have evolved over the past three years and will continue to be revised for better efficiency and improved integration into the departmental routine tasks. In summary, all of the assessment cycle, and they are being integrated into the routine tasks within the department while continuous refinements are being made to each process. The Mechanical Engineering Program assessment system at Stevens provides systematic mechanisms that combine all the results from the various assessment tools to generate guidelines for evaluation and taking corrective action for continuous improvement of the program. It is hoped that the assessment system described in this paper contributes to the creativity and uniqueness that ABET requires from each accredited program.

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BIOGRAPHICAL INFORMATION

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