

Leading Global Teams & Managing Global Projects

Mary Kay Bredeson

Center of Excellence for Materials & Process Development Center
Edmonds Community College

Abstract

Edmonds Community College's Business & Training Center offers customized training to develop or upgrade knowledge and skill in the area of globalization. This introductory certificate is geared toward engineers, technicians, technical specialists and managers who currently or potentially will work with individuals and teams from other companies around the world. It is also appropriate for newcomers to business, manufacturing or engineering who would like to get a sense of what it would be like to work with global colleagues.

The delivery method for the courses will be a combination of assessment tools, on-line learning, lecture and experiential work sessions. Upon successful completion of this certificate, students will be able to demonstrate a foundational understanding of how to work more effectively with people from around the world.

Objectives

Participants gain practical insights on how culture impacts the team process, acquire effective multicultural relationship and leadership skill, use tools for modeling flexible and resilient communication processes, and explore best practices for participating in global teams.

This course is specifically designed for engineers, technicians and others who manage projects with a global scope. It addresses the specific awareness, knowledge and skills required to navigate the challenges of time zones, language, technology, culture and collaborative dynamics in a global matrix organization.